Name: _____ Date: _____ Score: _____

Surfshark Free Trial

Exploring Surfshark trial options including 7-day mobile trials via Google Play and Apple App Store, 30-day money-back guarantee, and risk-free testing procedures.

SURFSHARK FREE TRIAL LEARNING OVERVIEW

LEARNER
STUDENT STATUS
Network Defender Track

SECURE
CONNECTION STATUS
Shielding data packets

ON
LEAK PROTECTION
DNS & IPv6 leak protection

Welcome! This activity packet guides you through Surfshark's Free Trial options. You will explore the 7-day free trial, its three-device limit, the 30-day money-back guarantee, and unlimited devices on paid plans.

WORKSHEET CHECKPOINTS

- [ ] **Part 1-4: Master VPN and network security configurations.**
- [ ] **Part 5-7: Solve crossword & word search puzzles.**
- [ ] **Part 8-9: Solve case studies & cipher challenge.**
- [ ] **Part 10: Review basic & advanced FAQ pages.**
- [ ] **Part 11: Explore 10 interesting real-world facts.**
- [ ] **Bonus: Think Fast challenge.**

Open the VPN.com Best VPNs Guide

URL: https://www.vpn.com/vpn/surfshark/free-trial/

Your Surfshark Trial Learning Roadmap

- Analyze the technical architecture and configuration rules of Surfshark Free Trial.
- Configure client settings to prevent IP, DNS, and WebRTC traffic leaks.
- Compare custom pricing, trial, and performance features against standard models.

SURFSHARK FREE TRIAL GUIDE INSTRUCTIONS

Answer the multiple choice and true/false questions, complete the fill-in-the-blank sentences using the word bank, match definitions, and solve the crossword and word search puzzles. Apply your knowledge to mobile trials and unlimited device testing. Finish with the Bonus Activity: Think Fast.

7-DAY FREE TRIALS & 30-DAY MONEY-BACK GUARANTEES (INTRODUCTION)

Surfshark gives first-time customers a 7-day free trial on 12- and 24-month plans, followed by a 30-day money-back guarantee. A trial account can connect up to three devices at once.

READ EACH CHECKPOINT CAREFULLY AND SELECT OR WRITE THE CORRECT RESPONSE.

Checkpoint 1: Multiple Choice Challenge

1. **1. How long is Surfshark's official free trial?**
   - A) 3 Days
   - B) 7 Days
   - C) 14 Days
   - D) 30 Days

2. **2. Which Surfshark plans qualify for the 7-day free trial?**
   - A) 1-Month Plan Only
   - B) 12- & 24-Month Plans
   - C) Weekly Passes
   - D) Gift Card Plans

3. **3. What is the standard money-back guarantee period on desktop?**
   - A) 7 Days
   - B) 14 Days
   - C) 30 Days
   - D) 45 Days

4. **4. How many devices can you connect under a single Surfshark trial?**
   - A) 1 Device
   - B) 5 Devices
   - C) 10 Devices
   - D) 3 Devices

5. **5. Where do you cancel a trial started in a mobile app store?**
   - A) Live Chat
   - B) Google Play / App Store
   - C) Surfshark HQ
   - D) Bank Branch

Checkpoint 2: True or False Challenge

6 Question 6

6. The 7-day free trial can be started on Surfshark's website with a 12- or 24-month plan.

○ True ○ False

7 Question 7

7. Free trial users have restricted access to only 5 server locations.

○ True ○ False

8 Question 8

8. During the free trial, Surfshark can be used on up to three devices at the same time.

○ True ○ False

9 Question 9

9. Canceling a trial before 7 days prevents any subscription charges from being billed.

○ True ○ False

10 Question 10

10. The 30-day money-back guarantee still applies after the 7-day free trial ends.

○ True ○ False

Checkpoint 3: Key Term Insertion

Read each sentence below and fill in the blank with the correct term from the Word Bank.

1. First-time customers can start a free trial lasting _____ .
2. iOS users download the trial app and manage subscriptions via the Apple _____ portal.
3. Android subscribers register for trial evaluation on the Google _____ platform.
4. Paid Surfshark plans stand out by allowing _____ simultaneous device links.
5. Desktop users evaluate full features backed by a risk-free _____ guarantee.
6. To avoid being billed at trial expiration, users disable _____ settings.

VOCABULARY WORD BANK

APP STORE | AUTORENEWAL | GOOGLE PLAY | REFUND | RISK-FREE | SEVEN DAYS | THIRTY DAYS | UNLIMITED

Write your answers here:

1.
2.
3.
4.
5.
6.

Checkpoint 4: VPN & Network Concept Match

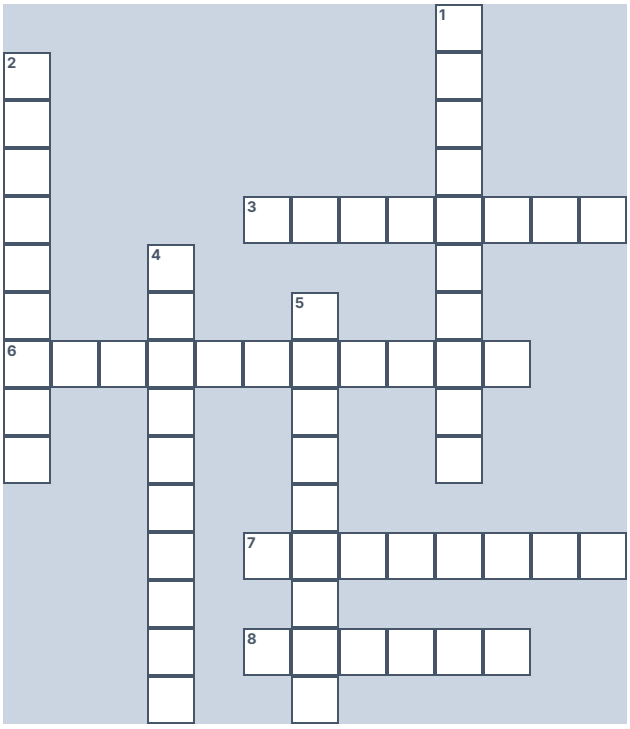
DEFINITION MATCHING

Match each vocabulary term on the left with its correct definition on the right by writing the corresponding letter (A-H) in the fillable input box.

☐	1. SEVEN DAYS	A	Connecting every household computer, tablet, and phone at once on paid plans.
☐	2. APP STORE	B	The automated recurring billing setting that charges plans upon trial expiration.
☐	3. GOOGLE PLAY	C	The one-week length of Surfshark's free trial for first-time customers.
☐	4. UNLIMITED	D	Apple's mobile digital marketplace hosting the iOS trial and subscription management.
☐	5. THIRTY DAYS	E	Evaluating software capabilities with zero financial vulnerability or permanent cost.
☐	6. AUTORENEWAL	F	Google's Android ecosystem storefront facilitating trial activations and billing.
☐	7. REFUND	G	A full month evaluation period protected by complete customer refund coverage.
☐	8. RISK-FREE	H	Guaranteed reimbursement processed upon cancellation within the guarantee window.

Checkpoint 5: Crossword Puzzle

Solve the crossword puzzle by typing letters into the active white boxes. The numbers correspond to the clues below.



ACROSS CLUES

3. Apple's mobile digital marketplace hosting the iOS trial and subscription management (8)

6. The automated recurring billing setting that charges plans upon trial expiration (11)

7. Evaluating software capabilities with zero financial vulnerability or permanent cost (8)

8. Guaranteed reimbursement processed upon cancellation within the guarantee window (6)

DOWN CLUES

1. A full month evaluation period protected by complete customer refund coverage (10)

2. The one-week length of Surfshark's free trial for first-time customers (9)

4. Google's Android ecosystem storefront facilitating trial activations and billing (10)

5. Connecting every household computer, tablet, and phone at once on paid plans (9)

Checkpoint 5 Alternative: Accessible Crossword Clues

Screen-reader and keyboard users can type the crossword answers directly in the text fields below.

ACROSS CLUES

3 Across: Apple's mobile digital marketplace hosting the iOS trial and subscription management (8 letters):

6 Across: The automated recurring billing setting that charges plans upon trial expiration (11 letters):

7 Across: Evaluating software capabilities with zero financial vulnerability or permanent cost (8 letters):

8 Across: Guaranteed reimbursement processed upon cancellation within the guarantee window (6 letters):

DOWN CLUES

1 Down: A full month evaluation period protected by complete customer refund coverage (10 letters):

2 Down: The one-week length of Surfshark's free trial for first-time customers (9 letters):

4 Down: Google's Android ecosystem storefront facilitating trial activations and billing (10 letters):

5 Down: Connecting every household computer, tablet, and phone at once on paid plans (9 letters):

Checkpoint 6: Hidden Word Search

Find the 8 key vocabulary terms hidden in the grid below. Words can be horizontal, vertical, or diagonal.

U S T E L J B U A B C P X L K
Y K X T K D Q N M J A D I N N
Y K Q P G M M L Q R P S T T G
A D C S Q O H I S B P W D S Z
L N V C Z A W M F K S H Z T D
P U N D Q U X I P C T U B H A
E F Z N D T K T S A O D O I D
L E F H I O D E E R R R Q R M
G R E I R R Z D V I E S F T Q
O V F A A E Q O E S N P T Y X
O Q K R U N S D N K N Y B D F
G S X W J E A R D F Z Y Y A L
G I M R J W M L A R T O H Y Q
Q H Z A O A V G Y E U B Y S R
Y B H L Z L G J S E O P N W C

VOCABULARY WORD LIST

SEVENDAYS APPSTORE GOOGLEPLAY UNLIMITED THIRTYDAYS
AUTORENEWAL REFUND RISKFREE

Checkpoint 6 Alternative: Accessible Vocabulary Matching

Match each of the 8 vocabulary terms from the Word Search to its correct definition by writing the letter (A-H) in the blank space.

VOCABULARY TERMS

- **A. SEVENDAYS**
- **B. APPSTORE**
- **C. GOOGLEPLAY**
- **D. UNLIMITED**
- **E. THIRTYDAYS**
- **F. AUTORENEWAL**
- **G. REFUND**
- **H. RISKFREE**

DEFINITIONS & MATCH FIELDS

1. A full month evaluation period protected by complete customer refund coverage.
2. Evaluating software capabilities with zero financial vulnerability or permanent cost.
3. The automated recurring billing setting that charges plans upon trial expiration.
4. Guaranteed reimbursement processed upon cancellation within the guarantee window.
5. Connecting every household computer, tablet, and phone at once on paid plans.
6. Google's Android ecosystem storefront facilitating trial activations and billing.
7. Apple's mobile digital marketplace hosting the iOS trial and subscription management.
8. The one-week length of Surfshark's free trial for first-time customers.

Checkpoint 7: Scrambled Word Challenge

Unscramble the letters below to reveal key Virtual Private Network (VPN) concepts and terms. Write your answers in the input boxes provided.

1. DNEESAYSV
2. AGGOLYPLEO
3. TYYDHTSRAI
4. DUFNRE
5. TOPESARP
6. EINTIUMDL
7. ERAUNLWATEO
8. KIFERERS

Bonus Activity: Think Fast

3 ITEMS FROM EACH CATEGORY. FIRST PERSON TO COMPLETE THE LIST WINS.

1	VPN protocols you know			
2	Things to check before the trial ends			
3	Things to note down when you sign up			
4	Data a VPN should never store			
5	Things to test during a free trial			
6	Reasons to keep the subscription			
7	Places to find a free trial offer			
8	Reasons to choose Surfshark			
9	Features you look for in Surfshark			
10	App stores you know			
11	Words linked to a money-back guarantee			
12	Reasons to cancel before the deadline			
13	Things Surfshark can hide from your network			
14	People you would recommend Surfshark to			
15	Places where you would turn on Surfshark			

Checkpoint 8: VPN & Network Case Studies

Apply the concepts you have learned to solve the real-world scenarios below.

CASE STUDY 1: ACTIVATING MOBILE TRIAL ON DESKTOP

👷

Scenario: A user starts Surfshark's free trial on Android and also wants to protect their Windows PC.

Discussion Question: How can the user start the trial on Android and utilize it on their Windows PC?

CASE STUDY 2: PREVENTING AUTOMATIC APP STORE CHARGES

👷

Scenario: An iPhone owner begins a 7-day trial on Day 1 and wants to test the VPN without risking auto-billing.

Discussion Question: When and where should the user cancel the subscription to avoid charges while keeping trial access?

Checkpoint 9: Decrypting the Cipher

A network engineer secures routing channels and client tunnels. Use the Letter-to-Number key below to decrypt the message by writing the matching letters in the blank spaces.

LETTER-TO-NUMBER ENCRYPTION KEY

A=1 B=2 C=3 D=4 E=5 F=6 G=7 H=8 I=9 J=10 K=11 L=12 M=13

N=14 O=15 P=16 Q=17 R=18 S=19 T=20 U=21 V=22 W=23 X=24 Y=25 Z=26

19 21 18 6 19 8 1 18 11 20 18 9 1 12

15 6 6 5 18 19 21 14 12 9 13 9 20 5 4

19 9 13 21 12 20 1 14 5 15 21 19 4 5 22 9 3 5

3 15 14 14 5 3 20 9 15 14 19

Decoded message:

TIP: EACH NUMBER REPRESENTS THE POSITION OF THAT LETTER IN THE ALPHABET (E.G. 1 = A, 2 = B, 26 = Z).

Checkpoint 10: Basic VPN FAQs (Part A)

Review the most common questions and answers regarding Virtual Private Networks (VPNs) and tunneling.

Q1: Does Surfshark offer a 7-day free trial?

Yes, first-time customers get a 7-day free trial with a 12- or 24-month plan.

Q2: Can I use the mobile trial on my Windows PC?

Yes, you can log in on Windows, Mac, Linux, and more, on up to three devices at once.

Q3: Does Surfshark offer a 30-day money-back guarantee?

Yes, all plans purchased on the Surfshark website include a 30-day money-back guarantee.

Q4: How many devices can connect during the trial?

Up to three devices during the trial; paid plans allow unlimited simultaneous connections.

Q5: Will I be charged if I cancel the trial on time?

No, if you cancel before the 7-day trial concludes, your payment method will not be charged.

Checkpoint 10: Basic VPN FAQs (Part B)

Review the most common questions and answers regarding Virtual Private Networks (VPNs) and tunneling.

Q6: How do I cancel the trial on Android?

Open Google Play Store > tap Profile > Payments & Subscriptions > Subscriptions > Cancel.

Q7: How do I cancel the trial on iOS?

Open iPhone Settings > tap Apple ID > Subscriptions > select Surfshark > Cancel Free Trial. [8]

Q8: Are all server locations accessible during the trial?

Yes, trial users can use all 4,500+ servers in 100 countries (as of September 2026).

Q9: Can I use CleanWeb and MultiHop during the trial?

Yes, all premium security features including CleanWeb and MultiHop are active during trial.

Q10: Does Surfshark require a credit card for the mobile trial?

Yes, the website trial needs a credit card, PayPal, or Apple Pay to confirm eligibility.

Checkpoint 10: Advanced VPN FAQs (Part C)

Explore advanced technical aspects of VPN tunneling protocols, mobile client integrations, and enterprise deployment.

Q1: Can I claim the 30-day money-back guarantee multiple times?

No, refund guarantees are limited to first-time customers to prevent policy abuse. [3]

Q2: How long does it take for a refund to appear in my account?

Refunds are usually processed within a few business days, depending on your bank.

Q3: Are crypto payments eligible for the 30-day refund?

Surfshark's refund terms don't mention crypto, so check with support before paying.

Q4: What happens if I cancel on day 31 of my subscription?

Refund requests submitted after 30 days are generally ineligible under terms of service.

Q5: Can I share my trial account with family members?

Yes, but the trial covers three devices; paid plans let a household use unlimited devices.

Checkpoint 10: Advanced VPN FAQs (Part D)

Explore advanced technical aspects of VPN tunneling protocols, mobile client integrations, and enterprise deployment.

Q6: Does the 7-day trial include Surfshark Antivirus?

The trial includes the features of the plan you choose, so pick Surfshark One for Antivirus.

Q7: Does Surfshark have a completely free permanent tier?

No, Surfshark operates purely as a premium service with 7-day trials and 30-day guarantees.

Q8: Can I test dedicated IP servers during the trial period?

Dedicated IPs are paid add-ons and are not included in the standard trial package.

Q9: How do I contact support for refund authorization?

You can initiate a refund request through 24/7 live chat on the Surfshark help center website.

Q10: Is internet speed throttled during the 7-day trial?

No, trial users get the same 10 Gbps servers and speeds as paying subscribers.

Part 11: 10 Real-World VPN Facts & Insights

Review real-world facts regarding VPN encryption speeds, protocol audits, mobile connectivity, and enterprise remote work.

1. VPN INSIGHT

1. First-time customers get a 7-day free trial on 12- and 24-month plans (as of September 2026). [1]

2. VPN INSIGHT

2. A trial account works on up to three devices at once; paid plans allow unlimited devices. [1]

3. VPN INSIGHT

3. All 4,500+ RAM-only servers across 100 countries are accessible during the 7-day trial period. [6]

4. VPN INSIGHT

4. A trial can be cancelled in the Surfshark account under Subscription by turning off auto-renewal. [1]

5. VPN INSIGHT

5. Desktop purchases on the Surfshark website are backed by a 30-day 100% money-back guarantee. [4]

6. VPN INSIGHT

6. CleanWeb ad-blocking and MultiHop dynamic routing are fully functional during free trials.

7. VPN INSIGHT

7. Surfshark customer support is available 24/7 via live chat, where refund requests are handled.

8. VPN INSIGHT

8. The website trial accepts credit cards, PayPal, or Apple Pay (as of September 2026). [1]

9. VPN INSIGHT

9. Signing up on mobile allows users to authenticate and use the service on Windows and Linux PCs.

10. VPN INSIGHT

10. Deloitte verified Surfshark's no-logs policy in 2023 and 2025; Cure53 audited its infrastructure in 2026. [7]

Technical References & Sources

The study guide and interactive puzzles are compiled from global technical standards, specifications, and regulatory frameworks.

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Answer Key: Checkpoint 1 - Multiple Choice

1 Question 1 — Correct Answer: B

TEACHING NOTE

Surfshark's official free trial lasts 7 days and is open to first-time customers on 12- or 24-month plans. [1]

2 Question 2 — Correct Answer: B

TEACHING NOTE

The free trial applies only when a first-time customer picks a 12-month or 24-month Surfshark plan at signup.

3 Desktop Guarantee Window MONEY-BACK WINDOW — Correct Answer: C

TEACHING NOTE

Desktop users purchasing via the website are covered by a standard 30-day money-back guarantee with full refund eligibility.

4 Question 4 — Correct Answer: D

TEACHING NOTE

During the free trial Surfshark can be active on three devices at once; the limit is removed after the trial.

5 Question 5 — Correct Answer: B

TEACHING NOTE

Where do you cancel a trial started in a mobile app store? → Google Play / App Store

Answer Key: Checkpoint 2 - True or False

6 Question 6

Correct Answer: True

TEACHING NOTE

True: first-time customers can start the 7-day trial on Surfshark's website by choosing a 12- or 24-month plan.

7 Question 7

Correct Answer: False

TEACHING NOTE

False: trial users get full access to all 4,500+ Surfshark servers across 100 countries, with no location limits.

8 Question 8

Correct Answer: True

TEACHING NOTE

True: Surfshark's trial allows three simultaneous connections; unlimited connections apply once the paid plan starts.

9 Pre-Renewal Cancellation BILLING PROTECTION

Correct Answer: True

TEACHING NOTE

Canceling the subscription inside app store settings prior to the end of the 7th day stops the renewal charge.

10 Question 10

Correct Answer: True

TEACHING NOTE

True: when the 7-day trial converts to a paid plan, the 30-day money-back guarantee begins, giving 37 risk-free days.

Vocabulary Keys & Grading Rubric

Instructor Grading Rubric: Award 1 point for each correct matching (8 points total) and context term (6 points total).

CHECKPOINT 4: CONCEPT MATCH KEY

C 1. SEVEN DAYS	D 2. APP STORE	F 3. GOOGLE PLAY	A 4. UNLIMITED
G 5. THIRTY DAYS	B 6. AUTORENEWAL	H 7. REFUND	E 8. RISK-FREE

CHECKPOINT 3: KEY TERM KEY

1 SEVEN DAYS	2 APP STORE	3 GOOGLE PLAY	4 UNLIMITED
5 THIRTY DAYS	6 AUTORENEWAL		

CHECKPOINT 6 ALTERNATIVE: VOCABULARY MATCH KEY

1 E – THIRTYDAYS	2 H – RISKFREE	3 F – AUTORENEWAL	4 G – REFUND
5 D – UNLIMITED	6 C – GOOGLEPLAY	7 B – APPSTORE	8 A – SEVENDAYS

DISCUSSION NOTES FOR INSTRUCTORS

Key Terms:
Check that students can explain SEVEN DAYS, APP STORE and GOOGLE PLAY in their own words and give an example of each.

Case Studies:
Ask students to support their recommendations with facts from the worksheet rather than assumptions.

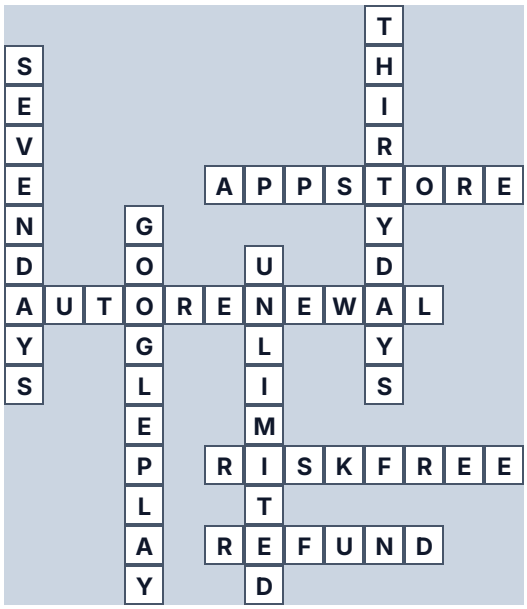
Source Evaluation:
Have students verify at least one claim against the worksheet references, and discuss why figures, prices and rules can change over time.

Puzzles Keys & Instructor Notes

WORD SEARCH SOLUTION

U	S	T	E	L	J	B	U	A	B	C	P	X	L	K
Y	K	X	T	K	D	Q	N	M	J	A	D	I	N	N
Y	K	Q	P	G	M	M	L	Q	R	P	S	T	T	G
A	D	C	S	Q	O	H	I	S	B	P	W	D	S	Z
L	N	V	C	Z	A	W	M	F	K	S	H	Z	T	D
P	U	N	D	Q	U	X	I	P	C	T	U	B	H	A
E	F	Z	N	D	T	K	T	S	A	O	D	O	I	D
L	E	F	H	I	O	D	E	E	R	R	R	Q	R	M
G	R	E	I	R	R	Z	D	V	I	E	S	F	T	Q
O	V	F	A	A	E	Q	O	E	S	N	P	T	Y	X
O	Q	K	R	U	N	S	D	N	K	N	Y	B	D	F
G	S	X	W	J	E	A	R	D	F	Z	Y	Y	A	L
G	I	M	R	J	W	M	L	A	R	T	O	H	Y	Q
Q	H	Z	A	O	A	V	G	Y	E	U	B	Y	S	R
Y	B	H	L	Z	L	G	J	S	E	O	P	N	W	C

CROSSWORD SOLUTION



INSTRUCTOR GUIDE FOR CROSSWORD SOLUTIONS

ACROSS CLUES

3 Across: APPSTORE Apple's mobile digital marketplace hosting the iOS trial and subscription management (8 letters)

6 Across: AUTORENEWAL The automated recurring billing setting that charges plans upon trial expiration (11 letters)

7 Across: RISKFREE Evaluating software capabilities with zero financial vulnerability or permanent cost (8 letters)

8 Across: REFUND Guaranteed reimbursement processed upon cancellation within the guarantee window (6 letters)

DOWN CLUES

1 Down: THIRTYDAYS A full month evaluation period protected by complete customer refund coverage (10 letters)

2 Down: SEVENDAYS The one-week length of Surfshark's free trial for first-time customers (9 letters)

4 Down: GOOGLEPLAY Google's Android ecosystem storefront facilitating trial activations and billing (10 letters)

5 Down: UNLIMITED Connecting every household computer, tablet, and phone at once on paid plans (9 letters)

Scrambled Words & Cipher Solution Key

Grading key for the vocabulary word unscramble activity and Secret Cipher Challenge.

WORD UNSCRAMBLE KEY

1.	DNEESAYSV	SEVENDAYS	5.	TOPESARP	APPSTORE
2.	AGGOLYPLEO	GOOGLEPLAY	6.	EINTIUMDL	UNLIMITED
3.	TYYDHTSRAI	THIRTYDAYS	7.	ERAUNLWATEO	AUTORENEWAL
4.	DUFNRE	REFUND	8.	KIFERERS	RISKFREE

SECRET CIPHER CHALLENGE KEY

"SURFSHARK TRIAL OFFERS UNLIMITED SIMULTANEOUS DEVICE CONNECTIONS"

Case Studies Solution Key

A CASE STUDY 1: ACTIVATING MOBILE TRIAL ON DESKTOP

Instructor Solution

GRADING RUBRIC & SOLUTION GUIDELINES

- Scenario Analysis: A user starts Surfshark's free trial on Android and also wants to protect their Windows PC.
- Focus Question: How can the user start the trial on Android and utilize it on their Windows PC?
- Recommended Strategy & Solution: The user installs Surfshark on Windows and logs in with the same account created for the trial; the trial can be active on up to three devices at once.

B CASE STUDY 2: PREVENTING AUTOMATIC APP STORE CHARGES

Instructor Solution

GRADING RUBRIC & SOLUTION GUIDELINES

- Scenario Analysis: An iPhone owner begins a 7-day trial on Day 1 and wants to test the VPN without risking auto-billing.
- Focus Question: When and where should the user cancel the subscription to avoid charges while keeping trial access?
- Recommended Strategy & Solution: The user should open iOS Settings > Apple ID > Subscriptions and cancel before day 7 ends; access after cancelling an App Store trial follows Apple's rules.